



MI WINDOWS AND DOORS, INC. LIMITED MANUFACTURERS' WARRANTY

This is to certify that **THE MANUFACTURERS'** products are fully warranted against defects in workmanship and materials under normal use and service. The manufacturer agrees to repair or replace **AT THE FACTORY, FREE OF CHARGE**, any returned product that is found to be defective. The guarantee does not cover glass or screen breakages for any cause whatsoever. **WARRANTY IS VOID IF PRODUCTS ORIGINAL DESIGN OR FINISH IS ALTERED OR DEFACED IN ANY WAY, SUCH AS PAINTED, OTHER THAN BY THE MANUFACTURERS' TRAINED PERSONNEL. SERVICE CALLS TO THE HOME WILL BE AT THE PREVAILING RATE. THE PRODUCTS COVERED BY THIS WARRANTY ARE INTENDED TO BE INSTALLED IN A SINGLE DWELLING RESIDENTIAL ENVIRONMENT.**

THE MANUFACTURER warranty of the product shall extend for a stated period of time after the date of manufacture. If **THE MANUFACTURER** elects to supply another product as described below, the warranty on said product will extend for the balance of the original stated period.

THE MANUFACTURER MAKES NO OTHER EXPRESS OR IMPLIED REPRESENTATION OR WARRANTY OF ANY KIND REGARDING THE PRODUCT, WHETHER AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE OR ANY OTHER MATTER. THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HERE OF. In particular, **THE MANUFACTURER** assumes no responsibility for glass breakage, improper usage, failure of product on account of faulty installation or building construction or design, installation of the product in sloped glazing, improper handling, failure to follow **THE MANUFACTURERS'** instructions regarding the product, or if the unit is subject to stresses resulting from localized application of heat which caused excess temperature differentials, or if strain is applied to unit by movement of the building. Special care should be used to remove a sash or glass from a window or door.

In the event that the product fails to conform to **THE MANUFACTURERS'** warranty described above, **THE MANUFACTURER** will at its option, furnish the purchaser with another product **F.O.B. THE MANUFACTURER. THE MANUFACTURER WILL BEAR NO OTHER EXPENSE, SUCH AS LABOR COSTS OF ANY KIND AND PURCHASER'S EXCLUSIVE REMEDY IN LIEU OF ALL INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING IN THE CASE OF NEGLIGENCE, IS LIMITED TO FURNISHING OF ANOTHER PRODUCT AS HERETOFORE DESCRIBED.**

FOR VINYL WINDOW PRODUCTS WITH LIFETIME WARRANTY (BASIC WINDOW UNIT). The rigid vinyl in the window is warranted against chipping, cracking, peeling, pitting or blistering, for as long as you own and reside in the house in which these products were installed. Aluminum storm doors and windows are warranted as follows. All storm windows are warranted for 1 year from date of purchase. The 900 Series aluminum storm doors are warranted for 1 year from date of purchase. The 5000 Series aluminum storm doors are warranted for 10 years from date of purchase. The 1700 Series storm door is warranted for 10 years from date of purchase. The 4200 Series storm door is warranted for as long as you own and reside in the residence on which the door was installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism, or other external forces. **WARRANTY IS VOID IF PRODUCTS ORIGINAL DESIGN OR FINISH IS ALTERED OR DEFACED IN ANY WAY, SUCH AS PAINTED, OTHER THAN BY THE MANUFACTURERS TRAINED PERSONNEL. SERVICE CALLS TO THE HOME WILL BE MADE AT THE PREVAILING RATE. NOTE: ALL WARRANTIES ARE NULL AND VOID IF ANY VERTICAL HOLES ARE PUT INTO THE WINDOW SILL AREA OF ANY MI HOME PRODUCTS PRODUCT. MOVING PARTS** - such as balances that are used on hung windows and locking mechanisms used in all windows are warranted for as long as you own and reside in the house in which the products were installed. The limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism or other external forces. **FIBERGLASS SCREENS** - the materials used in manufacturing screens are warranted for as long as you own and reside in the house in which the products were installed. This warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism, or external forces and the warranty shall be limited to providing you with new screen material and/or frames or spline for any manufacturing defect in the screen. **INSULATED GLASS UNIT** - 20 years from date of installation, the insulating glass units will be free of obstruction of vision as a result of dust or film formation on the internal surfaces caused by failure of the hermetic seal due to faulty manufacture under conditions of normal use and service. **THE MANUFACTURER** will assume 100% of the cost of the replacement sash within the first ten years from date of installation and will replace glass only for an additional period of ten year from date of installation. The foregoing warranty applicable to insulating glass will be void under any of the following circumstances: (1) Damage during handling or installation; (2) Subjection to stresses arising from heat application causing temperature differentials over the glass surfaces or edges and/or stresses caused by building settlement or movement; (3) Installation at altitudes in excess of 6,000 feet. (Unless ordered with a breather tube) **NOTE:** Humidity within the house or building area, and exterior temperature differential may as a natural result cause condensation on windows which does not indicate a defect in the window and would not be included in this warranty. **THERE ARE NO WARRANTIES; EXPRESSED OR IMPLIED, AS TO GLASS THAT IS BROKEN BY ANY CAUSE OR FOR ANY REASON.** Replacement material may be picked up at **THE MANUFACTURERS'** factory, or at any designated distribution point. **SALES OF ALL WINDOWS - THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.** Enforceability of this warranty is limited to the original consumer purchaser. **UNDER NO CIRCUMSTANCES IS THE MANUFACTURER TO BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES OR LOSS OF OTHER PROPERTY OR EQUIPMENT.** This warranty covers only manufacturing defects and does not include defects or damages caused by normal deterioration, accidents, fire, floods, acts of God, faulty installation, vandalism, abuse, neglect, or failure to perform reasonable and necessary maintenance. This warranty covers material only and **THE MANUFACTURER** does not assume any expense involved with the removal or reinstallation of any replacement parts. In the event that **THE MANUFACTURERS'** obligation under this warranty is sought, the part or parts that allegedly do not conform to this warranty must be shipped to **THE MANUFACTURER** transportation charges pre-paid. **THE MANUFACTURER** will at its option replace or repair without charge any defective part or comparable component, excluding glass (see glass warranty). The original warranty period shall not be extended by any repair or replacement and the remaining warranty time period shall continue in effect. **THE MANUFACTURER** reserves the right to discontinue the model manufactured under this warranty or change any part or component of the same and shall have the right to substitute a different model, part or component designed solely by **THE MANUFACTURER** to be of equal quality or price. Color variance may occur between replacement parts and weathered original material, which would not indicate any defect. If any part of this warranty shall be held void or unenforceable in any state in the United States, the remaining portions shall nonetheless continue in full force and effect. This warranty will become effective upon certification by the **DISTRIBUTORS** authorized **DEALER** that the installation of the windows has been completed at the premises or original purchaser of windows. **CONDENSATION** - Condensation on any window is the natural result of excessive moisture in the house, and does not indicate a defective or faulty installation. Additional information concerning condensation is available upon request. **COLOR** - The white and almond vinyl will maintain its manufactured color closely as it ages; however, atmospheric pollution and residues deposited on the windows can temporarily discolor it. Mild soaps or detergents are usually all that are necessary to restore its brilliant manufactured color. **CAULKING** - On some installations caulking is used to seal the frames or trim packages against water or air penetration. Caulking is not considered part of the product, and therefore is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the homeowner. Some states do not allow limitations on how long an implied warranty lasts, or the exclusions limitation of incidental or consequential damages, so that the above limitations or exclusions may not apply to you. **SPECIAL NOTE:** This warranty is valid in the United States and Canada. All warranty claims should be sent to: 650 W. Market Street • PO Box 370, Gratz • PA 17030-0370 and must include a copy of original sales receipt or proof of purchase. Consumer Service Hotline is 717-365-2500.

MI WOOD PRODUCTS FIVE YEAR LIMITED WOOD COMBINATION STORM DOOR AND HARDWARE WARRANTY

MI Windows and Doors, Inc. (MI) warrants to the original consumer purchaser that all MI Wood Combination Storm Doors and Hardware, for five years from the date of purchase, will be free from manufacturing defects that would render them unserviceable or unfit for the ordinary purposes for which each door is recommended, subject to the conditions and limitations set out below.

Warranty Procedures

If warranted doors or hardware are found to have defects as stated above, the manufacturer may, at MI's option either: (1) repair the door(s) or hardware without charge; (2) replace the defective part in the same state of finish in which it was originally supplied; (3) refund the price paid to MI for the door(s) or hardware. The manufacturer will perform its obligations within 30 days after an appropriate notice is given by the purchaser to it.

The procedure which the purchaser should follow in order to obtain performance of any warranty obligation is as follows:

- (1) If at the time a door shipment is received said door is found to have defect(s) the purchaser must, prior to hanging or fitting, and within 30 days, send a written notice of said discovered defect to the manufacturer at P.O. Box 370 Gratz, PA 17030-0370
- (2) The purchaser must use reasonable diligence to include in the written claim all of the following:
 - a. An adequate description of the claimed defect, and a photograph of the defect.
 - b. Identification of the door design or pattern.
 - c. Exact product size.
 - d. The date of the consumer purchase, the place of purchase, and the date of delivery to the customer.
 - e. The customer must, if requested by MI, permit MI or its representative inspect the product.
- (3) If a defect is discovered or occurs before a door is fitted or hung, written notice must be sent to the manufacturer within one year from date of purchase.
- (4) For information about a pending claim which has been submitted in writing, or product information call 717-365-2500.

THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY DOOR OR HARDWARE REPAIRED OR REPLACED WITHOUT ITS PRIOR WRITTEN CONSENT.

Job Finishing Instructions

After removing the nylon clips and weather strip, apply one coat of an oil based or alkyd primer to all surfaces (including top and bottom of door). Then apply to all surfaces two coats of an oil or alkyd paint, sanding lightly between coats. The paint and primer should be applied so as to achieve a finished 3 mil. thick coating over all surfaces. Do not use latex paints as primer or finish coats.

* SEE OUR COMPLETE INSTALLATION INSTRUCTIONS FOR MORE INFORMATION

Matters Excluded From This Warranty

- (1) Unsatisfactory service or appearance caused by failure to follow recommended "Handling, Job Finishing and Installation Instructions", appearing in this warranty, is not covered by this warranty.
- (2) The appearance of field finished doors is not warranted in any event.
- (3) Natural variations in color or texture of wood are not to be considered as defects.
- (4) The warranty against warp does not apply to doors that are improperly hung or do not swing freely.
- (5) This warranty does not cover:
 - a. Glass Breakage.
 - b. Screen tears or stretching.
 - c. Damage to the door as a result of misuse or abuse.
 - d. The finish of the hardware, ie: discoloration, rust or tarnishing. Hardware shall include the hinges, screws, lock set, closer and sweep.
 - e. Collateral damage due to air or water infiltration through, or around the door or lock set.
 - f. Damage to the door or hardware resulting from causes other than normal use conditions, such as improper storage, installation or handling, impacts from foreign objects, fire, flood, or winds in excess of 40 miles per hour.

Allowable Tolerances

WARP - Warp shall not be considered a defect unless it exceeds 1/4" in the plane of the door itself. Warp is any distortion in the door itself, and does not refer to the relationship of the door to the frame, wall to the frame, wall or jamb in which the door is hung. The term warp shall include bow, twist or cup. In measurement of the amount of warp present in a door, the following method shall be used: bow, twist or cup shall be measured by placing a straight-edge, taut wire or string on the suspected concave face of the door at any angle with the door in its installed position. The measurement shall be made at the point of maximum distance between the bottom of the straight-edge and the face of the door. The sole remedy for a door which has a warped frame shall be replacement of the door frame.

Action can only claim for warp may be deferred, at the option of the manufacturer for a period not to exceed 12 months from the date of the claim notification. If a door is installed prior to such claim being made, the door must remain in the original installation during the period of deferment to permit conditioning to humidity and temperature.

Any implied warranty, including warranty for a particular purpose and warrant of merchantability is hereby limited in duration to that of the express warranty contained in this document, unless a shorter period is permitted by law. In any event, MI will not be responsible for any incidental, indirect or consequential damages, or for any amount in excess of its price for the product involved, whether the claim is for breach of warranty, or negligence. This warranty gives the purchaser specific legal rights and the purchaser may also have other legal rights which may vary from state to state.

MI Windows and Doors, Inc.
P.O. Box 370
Gratz, PA 17030-0370